



For Immediate Release

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City Experiencing Difficulties with Office Voicemail

Harrisonburg, VA – The City of Harrisonburg is experiencing technical difficulties with some landline office numbers. The phone lines still work but if an employee is not able to answer the phone, the voicemail system will not pick up.

The voicemail system for the following departments is currently not operable; however, you are encouraged to use the department contacts listed below and request to be transferred rather than direct dial to an employee's office phone:

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| • City Manager's Office | 540-432-7701 |
| • Finance Department | 540-432-7702 |
| • Commissioner of the Revenue | 540-432-7704 |
| • Treasurer's Office | 540-432-7705 |
| • Department of Information Technology | 540-432-7706 |
| • Registrar's Office | 540-432-7707 |
| • Office of Real Estate | 540-432-7795 |
| • Human Resources Department | 540-432-8930 |
| • Parking Services | 540-432-8928 |
| • Community Development | 540-432-7700 |
| • Tourism and Visitor's Center | 540-432-8935 |
| • Central Stores | 540-437-4400 |

Other department's phones and voicemail are operating normally.

"We ask for patience from members of the community while we determine what the problem is," said Mary-Hope Vass, Public Information Officer for the City of Harrisonburg.

The City also encourages the community to email staff members with questions or check out the website for additional information and resources at www.HarrisonburgVA.gov.